

COASTAL TOWER ACCOMMODATION

TERMS AND CONDITIONS

Jersey Heritage requires that members of the public, organisations and businesses that make use of the property observe the following rules

1. You must be aged 25 or above to hire a Jersey Heritage site, with the exception of L'Etacquerel Fort and Lewis Tower where you must be aged 30 or above - you must be on site for the duration of the hire. Proof of identification will be required at the time of booking.
2. Jersey Heritage will take a security deposit of £200 or £500 depending on the site hired. This is only retained if keys are lost, there is damage to the property, excessive cleaning required after your departure, or there has been a disturbance at the property affecting local residents.. The deposit will be returned once the property has been checked upon your departure by the site supervisor, and that Jersey Heritage, the Duty Centennier or our appointed security company has not had to visit the site due to a disturbance. Please note your deposit may not be collected on the return of the key. Jersey Heritage expects the property to be left in good order and the inventory to be complete.
3. Jersey Heritage will notify parish Honorary Police, States Police, and other emergency services in advance of all bookings. This information will include the name, address and a 24-hour contact number of the hirer.
4. No items maybe sold on site.
5. No tickets maybe advertised or sold to an event held over the duration of the booking without the prior agreement of Jersey Heritage.
6. No event taking place on Jersey Heritage sites maybe advertised through social media or the internet without prior agreement of Jersey Heritage. Any event taking place without prior consent of Jersey Heritage will terminate the contract with immediate effect and may incur the loss of your deposit. For further cancellation agreements please see point 31.
7. Any music played or performed must be kept at an acceptable level so as not to disturb neighbours; all music must cease at 11pm with the exception of 10pm at Archirondel and La Tour Carree. If an unacceptable level of disturbance occurs, Jersey Heritage retains the right to ask the hirer and all guests to immediately vacate the site without further notice.
8. No generators or large electrical equipment maybe brought onto a property, or within the vicinity of the property, without prior agreement with Jersey Heritage.
9. No fundraising may take place in any Jersey Heritage property without prior agreement of Jersey Heritage.
10. Weddings can only be held on site in conjunction with Jersey Heritage. Additional fees may apply to a wedding held on site which will be agreed by Jersey Heritage in advance of the booking.

CONTRACT AND WARRANTIES

11. Once we have accepted your booking and payment a contract has been entered into which includes all of the listed conditions. Payment of all required amounts when they are due in the essence of the contract.
12. When you make a booking you warrant that you are over 25 years of age, with the exception of L'Etacquerel Fort and Lewis Tower where the hirer is required to be over 30 years of age, and will be present for the duration of the hire. You accept all responsibility for all persons who use the property during the period booked, and that you have read and fully understood our booking form and conditions.
13. We will not accept bookings on behalf of another individual – for example a parent hiring on behalf of their teenage child or a member hiring a property for a non-member and thereby sharing their discount.
14. You will indemnify Jersey Heritage in respect of all claims or actions arising out of your use of the site. You are strongly urged to ensure that you have the necessary insurance cover to back this indemnity.

BOOKINGS

15. An initial enquiry over the telephone or via email does not constitute a booking. A booking is firm when full payment has been received and confirmed in writing.
16. Hirers are responsible for the collection and return of all keys to the Jersey Museum at the end of a booking. Keys can be collected from the reception of the Jersey Museum at the Weighbridge between 1pm and 4.40pm. Failure to collect the keys on the allotted day will result in your hire period being reduced until the following day when you can collect the keys at the Jersey Museum after 10am.
17. Failure to return the keys to Jersey Museum before 12pm on your day of departure may result in the loss of your £200 or £500 deposit. Loss of keys will result in the loss of your £200 or £500 deposit with a further charge of £100 being charged to the hirer to cover the cost of flock changes.

18. Your credit/debit card details will be kept safely on file until the property has been checked upon your departure by the site supervisor. Damage to the property and its contents, a disturbance affecting local residence as a result of your stay, additional cleaning, or failure to return all of the keys to Jersey Heritage will incur a minimum loss of deposit of £200 or £500. Any further charges deemed necessary by Jersey Heritage as a result of your stay will be charged to your credit card.

PAYMENT

19. All payments are in sterling. All major credit cards with the exception of American Express are accepted.

LOSS OR DAMAGE

20. Jersey Heritage shall not be responsible for any loss or damage to any belongings, or injuries sustained by you or any of your party whilst staying at one of our properties.
21. On booking you agree to indemnify us against all loss and damage arising directly or indirectly to the property and its contents, from any deliberate or negligent act or omission by yourself or any person, and without limitation of the foregoing to pay us forthwith, upon written demand, our costs in making good any such damage and cleaning.

SECURING THE PROPERTY

22. The property must be left secure, with all windows and doors closed and locked on your departure or whenever you leave the property unattended.
23. On your departure all keys must be returned to Jersey Museum by the date and time quoted on your key collection form.
24. In the event of intruders or uninvited guests gaining access to the site, the hirer will be required to contact the police.

HOUSEKEEPING

25. No temporary structure, in any form, is permitted on site without express written permission from Jersey Heritage.
26. Barbeques are only permitted in appropriate outside areas; open fires are restricted to the working fireplace at L'Etacquerel and La Tour Cârrée only; open fires within the grounds or outside the immediate confines of the tower are prohibited due to the risk of furze fires.
27. Setting off fireworks, flares and the placing of open lanterns on site or in the surrounding area is strictly prohibited.

28. Dogs are permitted but must be kept under control and faeces must be picked up and removed from the site and the surrounding area.

29. Parking is within the designated areas only. Any parking fines incurred during a booking are the responsibility of the hirer.
30. All materials brought onto the site must be removed at end of use including all litter and perishables. At all times the site, the surrounding area and car park must be kept clean and tidy and free from litter or rubbish. If Jersey Heritage is required to clean the site or surrounding area after your use you will lose your £200 or £500 cash deposit. Jersey Heritage may charge further amounts to your credit/debit card if necessary for further cleaning.

CANCELLATION OF BOOKINGS

31. Should you need to cancel a booking you must notify us as soon as possible. Your deposit is non-refundable and the following cancellation charges will apply:
 - More than 90 days before your arrival; your deposit
 - 89 to 60 days before your arrival; 50% of the total rental
 - 59 to 30 days before your arrival; 75% of the total rental
 - 29 days or less before your arrival; 90% of the total rental
 - On your arrival date or early departure; 100% of total rental
32. In addition, you will be responsible for any travel costs incurred by you in relation to the booking. We do not operate a cancellation insurance scheme and strongly recommend that you ensure your own appropriate cover.
33. Jersey Heritage may cancel your booking at any time before your arrival date. We would expect to do this only for essential building work or for some other reason unforeseen at the time of your booking.
34. In the unlikely event of this happening all money received in relation to your booking by Jersey Heritage will be refunded. We will not have any liability beyond this and without limitation of the foregoing; Jersey Heritage will not be liable for travel costs incurred by you in relation to the booking.
35. We accept no liability for any works or activity of any sort occurring on any premises adjoining or neighbouring any one of our properties, nor shall we be responsible for making enquiries about the likelihood of, or providing any information to you about any such works or activity.
36. However, if it is perceived by Jersey Heritage that the property has been hired for what it considers inappropriate or unsafe use including, but not limited to, breach any of these terms and conditions and any action that may pose a threat to the conservation or security of the property or its environment in any way, the hire will be cancelled with the loss of hire fees and your deposit as detailed in point 31.

CONTACT DETAILS AND ACCESS

37. Hirers must provide us with a mobile telephone number that will be in use for the duration of your stay, as we may need to access the property for essential maintenance purposes and will need to notify you beforehand. In the unlikely event of this happening there will be no need for you to wait at the property and we will attempt to give you as much notice as possible, but should we not be able to contact you then access may still be necessary.

ADDITIONAL TERMS AND CONDITIONS FOR L'ETACQUEREL FORT

38. You must be 30 years of age or above to hire this property – the hirer must be on site for the duration of the hire.
39. A security deposit of £500.00 is required. Failure to comply with any of terms and conditions listed will result in the loss of your deposit.
40. Site capacity is restricted to 10 persons. By making use of the site you are deemed to accept this restriction. In the event of exceeding these limits you will be required immediately to leave the site.
41. As there are substantial drops from the access bridge, the property and adjacent cliffs, children must be kept under supervision at all times.
42. Due respect must be shown to the building or land and plants and animal life thereon – in particular the colony of wall lizards which is a protected species under the Conservation of Wildlife (Jersey) Law 2000.
43. The instructions for the compostable toilet facility must be explained to all members of the group and adhered to. Rubbish, toilet paper, sanitary products or wipes must be disposed of in bins and removed by the hirer from the site at the end of the hire period. Urinating anywhere on site other than the toilets is strictly prohibited.
44. Fort users must park in the public car park. At no time may vehicles be parked on adjacent private land without the express permission of the owner or on the main road without prior consent of the Parish of Trinity. Parking in the adjacent land without permission will result in the hire being terminated.

ADDITIONAL TERMS AND CONDITIONS FOR LEWIS'S TOWER

45. You must be 30 years of age or above to hire this property – the hirer must be on site for the duration of the hire Site capacity is restricted to 10 persons; only 6 may stay overnight (11pm to 7am). By making use of the site you are deemed to accept this restriction. In the event of exceeding these limits you will be required immediately to leave the site.
46. There is no access to the roof under any circumstances.

47. Parking is only available at Les Laveurs carpark and slip, which is approximately two minutes walk away. No cars, under any circumstances, are allowed to be parked in the area surrounding the Tower.

48. The facilities are basic; however there is an electricity supply. Please take care when using the electricity and make sure you switch off ALL lighting and appliances (except the fridge and the de-humidifier) when exiting the property.

49. The fridge must be emptied and cleaned, kettle and preparation table must be left clean.

ADDITIONAL TERMS AND CONDITIONS FOR LA TOUR CÂRRÉE

50. Site capacity is restricted to 10 people at any time.

51. The hirer must ensure that the privacy of local residents who live in close proximity to the Tower is respected at all times.

52. Any music should be played inside the Tower with the door closed and kept at a low level; it must cease by 10pm.